

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

VOICE ACTIVATED, VOICE RESPONSIVE PRODUCT LOCATOR SYSTEM,  
INCLUDING PRODUCT LOCATOR METHOD UTILIZING PRODUCT BAR CODE AND  
AISLE-SITUATED, AISLE-IDENTIFYING BAR CODE

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This patent application is a continuation-in-part of United States copending patent application Serial Number 09/653,658 filed on August 31, 2000 entitled "Voice Activated/ Voice Responsive Item Locator", assigned to the same assignee as designated herein and having Jerome R. Mahoney as a common inventor.

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10 VOICE ACTIVATED, VOICE RESPONSIVE PRODUCT LOCATOR  
SYSTEM, INCLUDING PRODUCT LOCATION METHOD  
UTILIZING PRODUCT BAR CODE AND AISLE-SITUATED,  
AISLE-IDENTIFYING BAR CODE

(Attorney Docket No: IVC-105C)

15 REFERENCES TO RELATED APPLICATIONS

This patent application is a continuation  
20 -in-part of United States copending patent  
25 application Serial Number 09/653,658 filed on  
August 31, 2000 and entitled "Voice  
30 Activated/Voice Responsive Item Locator",  
assigned to the same assignee as designated  
35 herein and having Jerome R. Mahoney as a common  
40 inventor.

## BACKGROUND OF THE INVENTION

## 1. Field of the Invention

The present invention relates to voice activated/voice responsive item locators, i.e. item directories, which direct a user such as a consumer or shopper, to a specific location to view, retrieve, order, purchase or otherwise use the information obtained in the system. Further, the present invention includes within the aforesaid system, a method of collecting location data for the system which involves the use of product bar codes and location-situated, location-identifying bar codes. These are read and matched and stored in the main processor of the system to provide location information to subsequent users. Typically, the present invention could be used at retail stores to locate items to be purchased. Alternatively, it

could be used at a production facility or  
distribution facility having a large number of  
parts, to locate specific parts for as needed. In  
other embodiments, it could be used in non-  
5 commercial entities, such as public libraries to  
locate a particular book. The locator of the  
present invention relies upon a specific software  
module to accomplish voice recognition and  
response, and includes manager programming for  
10 customization, updates and modifications.

2. Information Disclosure Statement

The state of the art for acquiring product  
location information involves the use of manually  
collected, inputted data. Bar codes have been  
15 used for years to identify products, but not to  
identify locations.

The following prior art patents represent various inventions relating to machines involving speech recognition for voice-based operation and thus illustrate known voice recognition applications:

5 U.S. Patent No. 5,111,501 to Masanobu Shimanuki describes a telephone terminal device equipped with a transmitter microphone, a receiver, a speech recognition unit that receives 10 and recognizes speech signals from the transmitter microphone and a circuit to reduce the level of signals send from a telephone network to the receiver when the speech 15 recognition unit receives speech signals from the transmitter microphone. Further, this device is preferably equipped with a speech reproduction

unit that reproduces the speech information stored in a memory, in response to the information of recognition result from the speech recognition unit, and a circuit that prevents transmission of signals from the telephone network to the receiver when the regenerated speech information is sent to the receiver. Furthermore, it is desirable for this device to be provided with a circuit that prevents generation of ringing tones when an incoming call arrives.

U.S. Patent No. 5,136,634 to David C. Rae et al. describes voice operated facsimile machine network which includes a method and apparatus for transmitting specifically requested graphic and/or textual data from an unattended database

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storage location to a requestor's facsimile

machine over a telephone line which includes a host computer such as a PC modified with a facsimile transmission board and a voice generation board. The host computer receives 5 incoming phone calls and prompts the caller using the voice board to select data files by using the DTMF keys of a standard telephone handset. The PC can be left unattended and can run automatically in the facsimile transmission mode. 10 Callers can immediately access needed textual and image data with the use of just a standard telephone and facsimile machine. Multiple workstation nodes can be configured in a network setup to handle a high volume of calls in real 15 time and to allow multiple data services to operate simultaneously.

U.S. Patent No. 5,165,095 to Mark A.

Borcherding describes a method for dialing a telephone, using voice recognition to initiate the dialing and to determine the correct telephone number. The dialing is initiated with a spoken dial command that is recognized by using speaker independent templates that are stored locally with respect to the caller's telephone. The correct telephone number is recognized by using speaker dependent template that are downloaded from a central database or by using speaker independent templates stored locally.

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U.S. Patent No. 5,168,548 to Steven Kaufman

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et al. describes a reporting system which is

disclosed herein, a speech recognizer which is

used to select selections of text from a report

telephone mounted on a vehicle or similar mobile body and which allows a call to be originated with ease. When the user of the telephone enters a voice command on voice inputting section, the 5 dialing unit originates a call automatically and thereby connects the other party to the telephone line. In a call origination procedure, the operations for call origination and the verifications are performed between the user and the unit in an interactive sequence. In a 10 preferred embodiment, the unit has a particular call origination procedure in which, when the other party recognized by the unit is wrong as determined by the user by verification, lower place candidates for the other party are called 15 up in response to a particular voice command. In

an alternative embodiment, the unit indicates the other party by voicing a name for verification purpose. The alternative embodiment selects and stores only the name of the other party in response to an entered voice signal and, in the event of response for verification, combines the name having been stored and response information stored beforehand to produce composite response voice.

10 U.S. Patent No. 5,231,670 to Richard S. Goldhor et al. describes a system and method for generating text from a voice input that divides the processing of each speech event into a dictation event and a text event. Each dictation event handles the processing of data relating to the input into the system, and each text event

deals with the generation of text from the  
inputted voice signals. In order to easily  
distinguish the dictation events from each other  
and text events from each other the system and  
5 method creates a data structure for storing  
certain information relating to each individual  
event. Such data structures enable the system  
and method to process both simple spoken words as  
well as spoken commands and to provide the  
10 necessary text generation in response to the  
spoken words or to execute an appropriate  
function in response to a command. Speech  
recognition includes the ability to distinguish  
between dictation text and commands.  
15 U.S. Patent No. 5,239,586 to Kuniyoshi Marui  
describes a voice recognition system which

comprises a handset and a hands-free microphone for generating an input audio signal, a high-pass filter for eliminating low frequency components from the signal from the handset or hands-free microphone, a signal lever controller for adjusting the level of the high-pass signal in response to the user of either the handset or hands-free microphone, a storer for storing the speech data and a controller for controlling the storer so that a user's utterance is stored or the user's utterance is recognized by comparing the utterance to speech data already stored. The handset hook switch provides an on-hook control signal to reduce amplifier gain during hands-free microphone operation.

U.S. Patent No. 5,301,227 to Shoichi Kamei

et al. describes an automatic dial telephone that is useable in a motor vehicle, when a voice input is provided during a period in which input of the names of called parties is awaited, a voice 5 pattern of the name of the called party is compared with reference patterns of called parties stored in reference patterns storing device, to determine the degree of the similarity therebetween. The names of the called parties 10 are output to a user in the order of decreasing degree of similarity. Each time the name of a called party is output, a command word for confirmation is awaited from a user for a predetermined time period. When a voice 15 confirmation command is input and is recognized during this waiting period, a telephone number

corresponding to the name of the called party is supplied to a channel. Consequently, the command word for confirmation may be input only if the name of the called party outputted is one desired by the user. Sensors continually monitor the driving condition of the motor vehicle in which the telephone is installed. When the operation of the steering wheel or brakes of the motor vehicle exceeds a predetermined threshold or the speed of the motor vehicle is excessive, the sensors generate safety signals that inhibit the operation of the telephone.

U.S. Patent No. 5,335,276 to E. Earle Thompson et al. describes a communication system which is provided with multiple purpose personal communication devices. Each communication device

includes a touch-sensitive visual display to  
communicate text and graphic information to and  
from the user and for operating the communication  
device. Voice activation and voice control  
5 capabilities are included within communication  
devices to perform the same functions as the  
touch-sensitive visual display. The  
communication device includes a built-in modem,  
audio input and output, telephone jacks and  
10 wireless communication. A plurality of  
application modules are used with personal  
communication devices to perform a wide variety  
of communication functions such as information  
retrievable, on-line data base services,  
15 electronic and voice mail. Communication devices  
and application modules cooperate to allow

integrating multiple functions such as real time communication, information storage and processing, specialized information services, and remote control of other equipment into an intuitively user friendly apparatus. The system includes both desktop and hand-held communication devices with the same full range of communication capabilities provided in each type of communication device.

U.S. Patent No. 5,349,636 to Roberto Irribarren describes a communication system for verbal telephonic communication which has a voice message system for storing and retrieving voice messages integrated with a computer database accessing system for storing and retrieving text messages from a separate computer system and for

converting the text messages into voice. The  
systems are integrated via a network which  
coordinates the functions of each individual  
system. Additionally, the input/output ports of  
5 the voice message system and the computer  
database accessing system are connected in a  
parallel fashion to at least one telephone line.  
In this configuration a user may access both  
voice messages and database information,  
10 including text or electronic mail messages, with  
a single telephone call. Optionally, facsimile  
messages can be stored, retrieved and manipulated  
with a single telephone call.

U.S. Patent No. 5,406,618 to Stephen B.  
15 Knuth et al. describes a telephone answering  
device that is activated by a proximity sensor

when a user crosses its field of detection and  
whose operation is controlled by simple voice  
commands. The device incorporates speaker-  
independent voice recognition circuitry to  
5 respond to spoken commands of the user that are  
elicited by a system generated voice request  
menu. The telephone answering device performs  
all the basic functions of a telephone answering  
machine in response to these simple commands and  
10 there is no need for the user to manually operate  
the telephone answering device.

U.S. Patent No. 5,602,963 to W. Michael  
Bissonnette et al. describes a small, portable,  
hand-held electronic personal organizer which  
15 performs voice recognition on words spoken by a  
user to input data into the organizer and records

voice messages from the user. The spoken words  
and the voice messages are input via a  
microphone. The voice messages are compressed  
before being converted into digital signals for  
5 storage. The stored digital voice messages are  
reconverted into analog signals and then expanded  
for reproduction using a speaker. The organizer  
is capable of a number of different functions,  
including voice training, memo record, reminder,  
10 manual reminder, timer setting, message review,  
waiting message, calendar, phone group select,  
number retrieval, add phone number, security and  
"no" logic. During such various functions, data  
is principally entered by voice and occasionally  
15 through use of a limited keypad, and voice  
recordings are made and played back as

appropriate. A visual display provides feedback to the user. During the various function, the user can edit various different data within the organizer by eliminating or correcting such data or entering new data.

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U.S. Patent No. 5,621,658 to Brion K.

Jackson describes an action contained within an electronic mail object which is communicated from a data processing system to another data processing system via an audio device. The action is executable on a data processing system.

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At the sending data processing system, the action is converted to a predetermined audio pattern.

The electronic mail object may contain text in addition to an action. The text is also converted to an audio pattern. The audio

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patterns are then communicated to the audio device over telephone lines or other communication medium. At the receiving end, the audio device records the object. A user can provide the recorded object to a data processing system, which then executes the action and converts the text audio patterns back to text. In addition, the action can be converted to text and displayed on the data processing system.

10 U.S. Patent No. 5,631,745 to John J. Wong et al. describes a telephone terminal adapted for business or home use that includes the ability to receive and send facsimiles, a voice answering function and a computer modem. Various input and 15 output devices may be used for the facsimile function. A voice annotated facsimile may be

sent and received. At the same time the facsimile is viewed on a video monitor or ordinary television set, an accompanying voice message is heard through the sound system of the monitor or television set. The terminal has an architecture including a central processor and an internal bus structure to which several types of memory, various input-output devices and an interface with the telephone line are connected, among others. Audio Random Access Memory (ARAM) is used for storing both facsimile data and voice data.

U.S. Patent No. 5,671,328 to Gregory P. Fitzpatrick et al. describes a method and data processing system which are disclosed for automatically creating voice processing template

entries. In one embodiment, the invention automatically assembles a plurality of commands received by the data processing system, at least one of said commands having a voice recognition criteria component associated therewith, counts the occurrences of the plurality of commands, assembles voice recognition criteria components associated with the plurality of commands, and, as a result of the occurrence count exceeding a predefined minimum, constructs a voice recognition template entry by associating the assembled voice recognition criteria components with the assembled plurality of commands.

U.S. Patent No. 5,850,627 to Joel M. Gould et al. describes a word recognition system which can: respond to the input of a character string

from a user by limiting the words it will  
recognize to words having a related, but not  
necessarily the same, string; score signals  
generated after a user has been prompted to  
5 generate a given word against words other than  
the prompted word to determine if the signal  
should be used to train the prompted word; vary  
the number of signals a user is prompted to  
generate to train a given word as a function of  
10 how well the training signals score against each  
other or prior models for the prompted word;  
create a new acoustic model of a phrase by  
concatenating prior acoustic models of the words  
in the phrase; obtain information from another  
15 program running on the same computer, such as its  
commands or the context of text being entered

into it, and use that information to vary which words it can recognize; determine which program unit, such as an application program or dialog box, currently has input focus on its computer and create a vocabulary state associated with that program unit into which vocabulary words which will be made active when that program group has the focus can be put; detect the available computational resources and alter the instructions it executes in response; test if its ability to respond to voice input has been shut off without user confirmation, and, if so, turn that ability back on and prompt the user to confirm if that ability is to be turned off; store both a first and a second set of models for individual vocabulary words and enable a user to

selectively cause the recognizer to disregard the second set of models for a selected word; and/or score a signal representing a given word against models for that word from different word model sets to select which model should be used for future recognition.

Notwithstanding the prior art, the present invention is neither taught nor rendered obvious thereby.

10 SUMMARY OF THE INVENTION

A voice activated/voice responsive item locator system is disclosed to enable a user to speak into the system and have the system respond with location information for an item requested by the user. For example, shopper at a home supply store may pick up a locator phone or just

5 speak into a wall mounted or otherwise situated microphone and say "Locate Outdoor Paint" or "Find Hammers" or simply state what is sought without the use of a verb, e.g. "Caulking". The system may reply either with voice or visual (words on a screen, or map), or both voice and visual, e.g. "Aisle 3, Shelf 4". In some instances the system will reply, for example, with a "Repeat", or "Restate in different words" or "Please talk to information desk" or other 10 default instructions.

15 The present invention also includes a method of creating data for locating items so that the system is efficiently loaded with location data both prior to use by the customers or other users, as well as so that the system may

be updated as desired while it is in use. This  
method involves utilization of bar codes to  
determine item identity, and the use of separate  
bar codes to determine locations. These separate  
5 bar codes are physically located on location  
structure, e. g. on aisle ends, shelf edges, bin  
walls, parking spaces, etc. This location data is  
read in conjunction with item identification data  
by bar code readers, fed to a processor in a  
10 recognizable combined format, and then stored and  
used as the resource data of the locator system.

For example, a supermarket could assign  
unique bar codes to each aisle, create bar code  
labels and attach them to the ends of each aisle,  
15 and then program the system according to the  
following simple process:

a) The processor will be programmed to read and identify products by the universal price code ("UPC") inputs from a bar code reader, and will likewise be programmed to recognize and identify locations by bar code inputs from a bar code reader, that is, the processor will be programmed to understand the codes created for particular locations to be included in the supermarket product location system;

b) The processor will also be programmed to match items (products) to locations when read between identical location readings. In other words, when a reader inputs a location bar code from one end of an aisle, and then reads all of the UPCs of all items in the aisle, and then reads the same location bar code at the other end

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of the same aisle, this tells the processor to create a matching set of pairs of products and locations for all products read between each end of that aisle. In an alternative embodiment, each type of item could be read before or after the location reading to create location data pairings.

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The overall locator system may be a stand alone device, but in most embodiments would be part of an internal connected system. It could be an intranet or secured internet system, but would in many cases be a storewide system with a plurality of user locations (units, phones, or microphones, with feedback at each location). The system will include an embedded voice-driven interface for speech control of: (1) operational

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instructions; (2) core system locator function operations, that is, recognition of specific requests and responses thereto; and, (3) optional and default functions. In preferred embodiments, 5 the present invention device is both operated by speech (speech or voice activated) and speech responsive (voice answers and instructions to the user from the system). Thus, the present invention device relies upon automatic speech 10 recognition (ASR), either in place of or in addition to manual locator systems, e.g. book, list, map and computer directories. In some embodiments, user feedback features are included wherein both audio and visual feedback is given 15 to a user in response to recognizable voice signals, while in other possible embodiments, the

user may designate audio or visual.

BRIEF DESCRIPTION OF THE DRAWINGS

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The present invention should be more fully understood when the specification herein is taken in conjunction with the drawings appended hereto wherein:

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Figures 1a and 1b show a general schematic diagram showing software and functional features of a present invention item locator system, including the method of creating item /location data pairs;

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Figure 2 shows a schematic diagram illustrating the physical functions of a present invention voice recognition item locator device after the item/location information data pairs have been created; and,

Figure 3 shows a schematic diagram of a present invention device illustrating details of a voice recognition submodule used therein.

DETAILED DESCRIPTION OF THE PRESENT INVENTION

5                   The present invention is a voice activated/voice responsive item locator and system. By "item" is meant a place or thing that a user desires to locate. Thus, a item could be a particular brand of canned string beans, a type  
10                   of outdoor stain, a booth at a convention, a particular part in inventory for sale, assemblage or distribution, a particular automobile in a production facility lot or in a large parking garage, or a room, afunctional group or a person  
15                   in an office building or the like. The response may be in the form of a word or sentence

presented visually or audibly and it may designate an aisle, a shelf, a bin number, a row number, a row and slot or space, etc.

The voice recognition system digitizes words spoken via a receiver (microphone) handset, headset, or built-in microphone for conversion from analog to digital utilizing a continuous speech recognition digital signal processor (DSP). The main support structure may be a conventional type housing for phones and other communications devices, may be of a different shape or configuration or may be built into a device such as a wall or desk unit, with or without monitor. It may be portable or permanently affixed and could be powered by any means available, e.g. AC or DC current. In the

portable mode, the system would be wireless for  
the user and would, in that respect operate like  
a cell phone, two way radio, "walkie talkie" or  
other short distance wireless device, but would  
5 have a processor at a central or fixed location  
having the same features as described above,  
i.e., the DSP with programming capabilities, etc.

The DSP is connected to a programmable  
microprocessor and either by customized input or  
10 a standard program, the system enables the user  
to quickly enter voice-activated fields, e.g.,  
such as "Where is...", "Find...", etc.

Verification of voice recognition accuracy (prior  
to execution) is optional and may be accomplished  
15 via synthesized voice playback and/or a screen  
confirmation which requires a "YES" or "NO" to

execute or open for revision. In some preferred embodiments, a screen, e.g., LCD, enables visual feedback during input phase, with support for deletion, insertion, correction, etc.

5 Cancellation of the entire command or programming instructions may be possible at any time (prior to execution), via keystroke or voice command.

Another important aspect of the present invention is the inclusion into the system of 10 software and hardware (equipment) to utilize a method of creating item location information for the system. It involves using item-identifying bar codes on items to be included and using location-identifying bar codes from corresponding 15 locations. The location-identifying bar codes are physically situated on the locations themselves.

For example, they are located on aisle ends, shelves, bins, drawers, floor area grids, etc.

The location-identifying bar codes may be custom created for the locations or may be established as a universal location system.

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Alternatively, a manager could use existing UPC bar codes for the locations, provided that they were different from the items to be located, and provided that the system were programmed to correlate these particular codes to specified locations.

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The item-identifying bar codes are typically located on the items themselves, but when more than one identical item is included, a single item of the set of identical items will be sufficient for the method to work. However, it is

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preferred that all items in each set have the bar code located thereon. In some preferred embodiments, the bar codes for the items are Universal Price Code (UPC) bar codes, but the present invention need not be limited thereto, such as when it would be more appropriate to create unique identifying codes for each and every item, such as automobiles, artwork, etc.

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The essential features of the present invention involve the creation of a voice-based guide or locator and the creation of appropriate item/corresponding location data base, to offer enhanced convenience and speed to users for location of one or more items.

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Figures 1a and 1b show a general schematic diagram of a present invention system showing

general software features and functional  
features. Thus, the present invention system  
includes a method, software and hardware for the  
creation of item/location data pairs, as  
described above. In Figure 1a, the basic aspects  
of the item/location information data creation  
are set forth in schematic form. The unique  
item-identifying bar codes are attached 2 to at  
least one of each different item for a plurality  
of sets of items, each set having items different  
from the items in the other sets. Likewise,  
unique location-identifying bar codes are  
attached 4 to the corresponding locations, and,  
subsequently, they are read 6 in predetermined  
manner so that the program recognizes sequences  
and creates data pairs to develop the

item/location vocabulary for the system. This information is included in manager inputs 10 (reference also Figure 1b). The method shown in Figure 1a is repeated as needed for updating 8.

The system may be preprogrammed with the user being required to follow concise instructions for activation and operation, or may be programmable to alter, add or enhance ease or methods of use, e.g. through a limited access

code, for manager inputs 3 of user instructions.

In any event, manager inputs 3 shall include

functional selections and inputs of items and

their locations, with provision for subsequent

5 access for modifications. This programming may

include direct keyboard, voice, etc., and, as

mentioned, may include security capabilities for

preventing unauthorized use, e.g. voice

identification (user recognition) or user

10 security code system, as well as other options

which may be included therein, such as a "help"

detailed manager instruction section.

Once the system has been programmed for

use, the user operation unit(s) 5 provide

15 functional access, which may be passive, i.e.,

the user speaks, picks up a phone, presses a

button, or otherwise takes some action to  
activate the system; or it may be active, i.e., a  
proximity sensor, a periodicity timer, or other  
internal mechanism may automatically activate the  
5 system and could trigger an audio or visual  
query, such as "May I help you locate a product?"

Once the system has been activated and a  
user has stated the necessary words of input to  
activate the device, recognition/non-recognition  
10 response 7 results from processing the user  
inputs to central processor 1, and audio and/or  
video response unit(s) 9 provide feedback 11 to  
the user, either by answering the inquiry,  
conditionally defaulting, e.g., asking for a  
repeat or a restate the question, or fully  
15 defaulting, e.g. directing the user to a courtesy

desk or check out counter for help.

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Figure 2 shows a schematic diagram illustrating a present invention voice activated/voice responsive item locator system, showing the physical arrangement and function of components after the item/corresponding location information has been inputted. Thus, symbol 17 indicates an optional user prompter proximity sensor and symbol 21 is a microphone or equivalent component for voice input. The voice input is sent to audio controller 19 and to automatic speech recognition unit 23 and is converted from analog to digital signals. CPU/Memory 25 compares the digital signals to the set up or dictionary of digital words or phrases in memory. Once a match is found, the system

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processor 27 and data storage 31 operate to respond with an answer or a default instruction or a query by providing digital text to text-to-speech generator 29, which provides audio feedback to a user via audio controller 19 and speaker 33. Feedback to a user may also be provided on visual screen 37 via display controller 35. Keyboard 39 is used for manager set up and modifications.

Figure 3 shows the details of one preferred embodiment of the submodule used in the present invention device. The voice recognition component converts an acoustic signal into a sequence of labels. The system takes the raw acoustic data, and processes it through the recognizer. The recognizer then matches it

against a set of models using a decoder that generates a recognition token. This token represents what the user said as either a single word or utterance. The recognizer itself does not interpret the meaning of the recognized output, that is the function of the interpreter (described later). The recognizer uses Hidden Markov Models (HMMs) to provide for a continuous speech recognition engine. HMMs do not process the acoustic signal directly but instead split the signal into a sequence of discrete observations. These observations are derived from a digital representation of the signal that had been converted from the analog signal generated by the microphone. During recognition, the likelihood of each model (or sequence of

models) matching the incoming signal is calculated. The recognizer simply selects the most likely model to decode the signal. As this is done continuously, the recognizer can process 5 speech as opposed to isolated words, allowing the user to talk more naturally.

Each acoustic model represents a short sound. The interpreter combines these sounds into words using a dictionary. This dictionary 10 specifies the pronunciation of each word in terms of the acoustic models. After identifying the most likely word, the interpreter then joins sets of models together (using a Viterbi decoder) in a series of pre-defined connections such that paths 15 can be established to provide for a degree of "natural language" recognition; in other words,

the user can say "Find hammers", "Where are hammers" or "hammers" and they are all understood to mean the same thing. Moreover, these sets of models and dictionaries are interchangeable,  
5 allowing the same voice recognition component to be used in a variety of applications.

As the voice recognition component is running continuously, there needs to be a way to distinguish background conversations that might accidentally trigger an unwanted action by the  
10 device. For example, two people standing by a voice-activated device might be discussing locations of different goods in a supermarket and be misinterpreted or undesireably responded to.  
15 To avoid this problem, the recognition unit requires a command word to trigger before

beginning further recognition. The trigger word is a user-definable setting.

Thus, in Figure 3, initialization 51 initiates monitoring 53 for a trigger word from a user. When a word is received, it is analyzed to determine whether or not a trigger word 55 has been received. If not, signal 57 returns the status to monitoring 53 for a new word. This loop continues until a trigger word is recognized and an inactivity timer 59 is started. The monitor 61 proceeds with the monitoring for the next word and waits for timer pop 65. When an event 63 is received, timer pop 65 returns to the monitor 53 to continue the monitoring process and the voice data is sent to interpretation 67. If it is understood 69, an action 75 if process and

feedback function 77 is performed. Additionally, signal 79 prompts user 71. Likewise, if the interpretation is not understood 69, user 71 is prompted and via signal 73, timer 59 begins again. These cyclings operate on a continual basis while the system is initiated. Voice activation may also be used to shut down the system.

Obviously, numerous modifications and variations of the present invention are possible in light of the above teachings. It is therefore understood that within the scope of the appended claims, the invention may be practiced otherwise than as specifically described herein.